

Branch Code & Name: _____

Servicing Emp No. : _____

Service Request No.: _____

Date: _____



Application for Retail Internet Banking-Institution/Club/Trust/Society-Single Authorized Signatory

Account details (All communication will be sent to the address mentioned in our records)

Please provide the Internet Banking facility to access the account(s) through website.

Name of the Institution/Club/Trust/Society			
Name of the Authorized signatory			
Account Number			
Customer ID of the Institution/Club/Trust/Society (to be filled by Branch)		Permanent Account Number (PAN)	

Details of any other existing accounts to be linked for Internet Banking:

Branch Name	Account Name	Account Number	Constitution

Applicant Details: (Only mentioned User will able to access above accounts)

Name of User (Authorized Signatory)	
Customer ID of the User (Authorized Signatory)	
Email ID	
Mobile No.	
Signature of User	

Authorized Signatory will be provided "Full Transactional Access" whereby he/she will be able to view full account information and to perform all kind of transactions like fund transfers, bill payment, opening a term deposit etc. (as mentioned in website from time to time)

Your Acknowledgement Copy

Service Request No. _____

Branch Person's Details

Emp No.
Name:

Branch Person's Signature

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Note: Always have your address updated with bank's records this would ensue that all the communications would reach you without any glitch.

General Conditions and Documentation Applicable :

1. Application for Retail Internet Banking and Resolution duly signed by the Institution/Club/Trust/Society to access the above accounts through Retail Internet banking needs to be duly signed and submitted.
2. Only Authorized Signatory of Account(s) will be allowed for Retail Internet Banking access.
3. The default limit per transaction will be as per the limits specified by Dhanlaxmi Bank. If the customer wants to change the transaction limit then RIB Limit Enhancement Undertaking Cum Indemnity also needs to be attached.

Terms & Conditions

Note: The term "I/my/our/us" refers to the customer, the term "Bank" refers to Dhanlaxmi Bank Ltd and the term "Facility" refers to Retail Internet Banking Facility.

1. I undertake to maintain my/our Personal Identification Number (PIN) as confidential in my/our own interest and security of information of my/our account. I also undertake to change the PIN periodically.
2. I shall make use of the facility for the ease of transacting and not for commercial gains.
3. I also understand that this facility provided to me is not transferable.
4. I understand that the bank will not be responsible for the transactions carried out in my account using the facility on account of misuse of PIN or otherwise.
5. I understand that the bank shall not be responsible for any loss or damage or inconvenience caused to me owing to any delays caused because of reasons beyond the control of the Bank such as riot, strikes, civil disobedience, commotion, failure of systems / communication set-up, power supply lines etc.
6. I agree that the bank shall not be responsible for any loss or damage or inconvenience caused to me on account of providing the facility including but not limited to breach of secrecy, denial or disruption of facility, non adherence to stop payment instructions etc.. arising out of hacking, virus, unauthorized access/usage or other technological failures.
7. I agree to indemnify the bank and shall at all time keep the bank, its directors, officers and agents indemnified and harmless against all claims whatsoever and demands, costs and expenses, losses, damages and liabilities, actions, suits and proceedings whatsoever that may at any time and from time to time be incurred or suffered or may be brought against the bank, its directors, officers and agents on account of the bank providing the facility to me.
8. I agree that the entries in the bank's books kept in the ordinary course of business of the bank including the records in electronic form with regard to the facility shall be conclusive evidence of the facility transactions and shall be final and binding on me.
9. I undertake to inform the bank, in writing, immediately of any material changes in the details furnished by me such as my address, change in phone numbers etc. The bank will not be liable for any direct / indirect consequences arising out of non-intimation of these changes in time by me.
10. If my above stated account(s) in the bank is closed or transferred or no significant balance is maintained in the account, the facility stands withdrawn automatically.
11. The bank is free to levy a service charge, as may be decided by it from time to time, for the service / part of the service extended under these facilities.
12. It is expressly agreed and understood by me that nothing contained herein shall be deemed to constitute an obligation/agreement on the part of the bank to provide the facility
13. The bank is at liberty to modify the terms and conditions of the facility and fix a maximum limit for the transaction under the facility at any time without any individual notices to me and a notice displayed on Bank's notice board/website or news item in the News paper is sufficient and valid intimation to me.
14. I further understand that the bank may, without assigning any reason, modify, withdraw the whole or some of the components of the facilities.
15. I agree that in case of breach of any of the terms and conditions, the bank is at liberty to terminate the above facility provided to me without any notice. In such case the bank is absolved of direct or indirect liabilities, if any and the bank may sustain for any reason in its extending the facility to me.
16. I agree that any dispute arising out of the facility and terms and conditions hereto shall be subject to the jurisdiction of the courts in Thrissur, Kerala.

Declaration

I have read, understood and hereby agree to the terms and conditions set out herein as well as published on the website www.dhanbank.com and that I will adhere to all the terms and conditions applicable.

I declare, confirm and agree;

- a. That all the particulars and information given in this application form (and all documents referred or provided therewith) are true, correct, complete and up-to-date in all respects and I have not withheld any information. I understand that certain particulars given by me are required by the operational guidelines governing banking companies. I and undertake to provide any further information that Dhanlaxmi Bank may require.
- b. That I have had no insolvency proceedings initiated against me/us nor have I ever been adjudicated insolvent

Signatures of Authorized Signatory with stamp

Security Tips:

- Keep your Net Banking ID and Passwords confidential and do not disclose it to anybody.
- Change your Passwords (Login and Transaction) as soon as you receive it by logging into your Net Banking account.
- Memorize your Passwords. Do not write it down anywhere. Change your password periodically.
- Avoid accessing Net Banking from shared computer networks such as cyber cafes.
- Do not click on links in the emails or sites other than www.dhanbank.com to access your Net Banking.