

CHANNEL REQUEST FORM

*For Office use only *Please fill the form in block letters only. ** Mandatory Fields

Branch Code Branch Name _____

APPLICANTS DETAILS

Applicant Prefix Full Name (Please leave once space between words Eg. RAM RAJ KUMAR- Max 40 alphabets only)
Applicants Name
Date of Birth Existing Customer No Yes Please specify Customer ID

APPLICANT CONTACT DETAILS

Flat / Door No./ Building Name
Road Name/No.
Area Name/ Landmark
City, District & State PIN
STD Code Telephone No. Mobile No.*
Email ID*

INTERNET BANKING SERVICES

(For Resident Indian, Non Resident Indian, Students, Foreigners, HUF Karta and Official Liquidator/Receiver):

- New User, I wish to apply for Internet Banking Services
 Existing user, Please specify Net Banking ID
 I would like to request for the following services Limit Upgradation Type of Limit: Gold Platinum
 Registration Deregistration Password Activation Reissue of Password* Locking of ID UnLocking of ID

Bank Account Number	Branch Name	Mode of Operation	Name of Joint applicant	Customer ID (to be filled in by branch staff)

*In case login or transaction password is forgotten, both the passwords will be reissued
 Linking of Account De-Linking of Account

Primary Holders Name	Account Number	Customer ID

MOBILE BANKING SERVICES

(For Resident Indian, Students, HUF Karta)

- New user, I wish to apply for Mobile Banking Services Existing user
 Handset Brand/Model No.: _____
 Language Preferred - English
 I would like to request for: Registration Deregistration Deactivation Unblock Linking Delinking Change of mobile number

Sr No.	Account Number(s) (linked under above mentioned customer id only)	Mode of Operation (Single/Elther or Survivor/Anyone or Survivor) (To be filled by Branch)

ACKNOWLEDGMENT COPY

Request Type _____ Date: Form No. _____
 Branch Staff Name _____ Branch Staff Signature _____ Branch Seal _____

Instructions - Internet Banking

- * If it is a joint account, the mandate must be filled in by the joint account holders
- * Dhanlaxmi Bank Account holders can access their bank accounts through internet banking only where the mode of operations is single/ either or survivor/ anyone or survivor mode.
- * In case of HUF, please provide email id of the Karta

DEBIT CARD APPLICATION

New Link account to existing Dhanlaxmi Bank Card

Applicant	Debit Card (Please tick)	Name appearing on the Debit Card (Maximum 23 alphabets)
1st Applicant	<input type="checkbox"/> Yes <input type="checkbox"/> No	
2nd Applicant	<input type="checkbox"/> Yes <input type="checkbox"/> No	
3rd Applicant	<input type="checkbox"/> Yes <input type="checkbox"/> No	

If you already have a Dhanlaxmi Bank Debit card, give the card no to which the current account /savings account that you now wish to open is to be linked.

Current Saving A/c No. _____ to which the card is currently linked Card No. _____

DEBIT CARD AND PIN RELATED REQUEST

Debit Card Number _____ Name on the card _____

Please issue a duplicate card (please tick the appropriate reason)

The card is lost Damaged Misplaced

EMV Card

Please issue an add-on card in the name of

Please issue a duplicate pin (please tick the appropriate reason)

I have forgotten my PIN I have not received the PIN till date

The ATM does not accept the PIN as advised by the bank through PIN mailer The PIN received is illegible

Please halt my Debit Card (please tick the appropriate reason)

It is lost /misplaced Any other reason (please specify) _____

Once the card is reported lost/stolen/damaged and the same has been halted, the card cannot be used again even if found subsequently.

ALERT REQUEST

SMS Banking: Registration De-registration

Debit Alert Amount* _____ Credit Alert Amount* _____

Email Alert: Registration De-registration

*Minimum transaction amount of alert is ₹ 2000/-

STATEMENT REQUEST

Registration De-Registration

Physical Statement Frequency : Quarterly Monthly Yearly

Dispatch to : My Communication address Will collect it from the branch

E-Statement Frequency : Monthly Quarterly

DECLARATION AND ACCEPTANCE:

I understand that all operations effected through this Debit Card/SMS Banking/Mobile Banking/Internet Banking services are binding on me. I affirm, confirm and undertake that I have read and understood the Terms and Conditions for usage of Debit Card/SMS Banking/Mobile Banking/Internet Banking services of Dhanlaxmi Bank as set forth in the Bank's website www.dhanbank.com and the same may be amended from time to time. I agree to be bound by the said Terms and Conditions. I further authorise the Bank to debit my account(s) towards any charges for Debit Card/SMS Banking/Mobile Banking/Internet Banking services, if applicable in future.

I declare that the above information along with the other documents referred or provided therewith is true, correct, complete and up-to-date in all respects and I have not withheld any information.

Place: _____

Date:

Signature of applicant(s) _____

FOR BRANCH USE

In case of New Customer please mention the Product Application Form No. _____ used for account opening.

Date : _____

Branch Staff Employee Name _____ Branch Staff Emp/POA No.

Branch Staff Signature _____

FOR RPC/CPC USE

Inward No: _____ Inward Date Time:

Date of processing:

Maker EMP/POA No. Signature _____ Authoriser EMP/POA No. Signature _____

Mobile Banking.

- Only Individual Savings/Current Account holder who is having Debit Card can apply for Mobile Banking facility.
- In case of joint account, the applicant is required to obtain the mandate from the joint accounts holder(s). Only first account holder can obtain for this service.
- Account holders can access their accounts through Mobile Banking Service only where the mode of operation is 'Single'/'Either or Survivor'/'Anyone or Survivor' are eligible for Mobile Banking Services.
- Information on activation of facility is available on the website.
- The terms and conditions of service form the contract between customer and Bank. By applying for Mobile Banking Service of the Bank, the customer acknowledges these terms. These terms will be in addition and not in derogations of the terms and conditions relating to any account of the customer.
- The customer shall be required to acquaint himself with the detailed process for using Mobile Banking Application and Dhanlaxmi Bank shall not be responsible for any error made by the customer.
- If you are applying for Mobile Banking Service for a particular mobile number, SMS Banking facility will also be available to the same mobile number. This would be applicable in cases wherein customer has opted for SMS banking facility.
- MPIN to be generated by the customer from his/her mobile number after registering for Mobile Banking Services.

LETTER OF MANDATE FOR INTERNET BANKING SERVICE / MOBILE BANKING SERVICES

To,

Dhanlaxmi Bank Ltd.
_____ Branch

Dear Sir,

I/We, _____ (all account holders other than the first holder) the undersigned, am/are the joint account holder(s) of bank account No. _____ (the "said account/s") opened/established with Dhanlaxmi Bank Limited along with _____ (name of the first holder). I/We hereby authorise _____ (name of the first holder) to view/access the said account(s) for and on my/our behalf.

I/We affirm, confirm and undertake that I/we have read and understood the Terms and Conditions for usage of the internet banking, and/or Mobile Banking services of Dhanlaxmi Bank Limited, as displayed on the website www.dhanbank.com, and that I/we agree to abide by them.

I/We hereby state that should I/we wish to revoke the above authorization, I/we shall duly issue a letter of revocation ("the revocation letter") Dhanlaxmi Bank in this regard. I/we hereby agree that until ten days after receipt of such revocations letter, the authorization as aforesaid shall hold good.

Title	Name	Signature
Second Holders Details		
Third Holders Details		

HUF DECLARATION

I refer to the current/savings account opened by you in the name of _____ Hindu Undivided Family (HUF) operated by me as the Karta of the HUF, ("said account") Pursuant to the authority given to me by all the adult coparceners for self and on behalf of all the minor members of the HUF, in order to facilitate the operation of the said account, I hereby request Dhanlaxmi Bank to allow me as the Karta of the HUF to operate the said account through NetBanking /Mobile Banking facility by using the Customer ID and the NetBanking IPIN (password), on the terms and conditions detailed hereunder which have been read and understood by me, in addition to and not in derogation of the terms and conditions relating to the said account and NetBanking/Mobile Banking facility.

- As the Karta of the HUF and having the authority to operate the said account from all the adult coparceners, I will be solely entitled to receive the customer ID and the NetBanking IPIN (password)/Mobile Banking Login and password to access the NetBanking /Mobile Banking facility and to acknowledge the same.
- The Customer ID and the IPIN (password) /Mobile Banking password shall be kept totally secret and confidential by me.
- All transactions carried on in the said account through use of the NetBanking /Mobile Banking facility shall be binding on all the members of the HUF and I shall keep Dhanlaxmi Bank saved and harmless from all actions, claims, demands, proceedings, losses, damages, costs, charges and expenses whatsoever with Dhanlaxmi Bank may at any time incur, suffer or sustain to be put to as a consequence of or by reason of or arising out of transactions carried out through the NetBanking /Mobile Banking facility.
- Dhanlaxmi Bank shall at all times be informed of any changes in the constitution of the HUF by furnishing necessary documents and writings.
- Dhanlaxmi Bank shall not be responsible and liable to monitor the nature of expenses incurred by the use of the said NetBanking /Mobile Banking facility.
- To comply with the provisions of the Foreign Exchange Management Act, 1999 and the regulations of the Reserve Bank of India relating to foreign exchange in force from time to time.
- This writing shall be enforceable against myself or any succeeding Karta of the HUF or against any and all the adult coparceners of the HUF and shall not be affected by any change in the constitution of the HUF and shall be binding on the HUF, its estate effects and successors.

Date:

_____ Karta's Name

_____ Karta's Signature