



For bookings visit: <http://visa.bookmyshow.com/go-experience/>

## ABOUT THE OFFER

**Super Smash Thailand** are two travel packages brought to you by Liberty India DMC Pvt. Ltd. at exclusive rates for Visa customers. One package includes a 3Night/ 4 Day trip to Hua-Hin & Bangkok and the other to Phuket and Bangkok.

## HOW TO AVAIL OFFER

- The packages are exclusively available on the go.indulge platforms, i.e the micro-site visa.bookmyshow.com and the call center 39895050 - ext. 5.
- Once you have made your purchase on for these packages you will receive a confirmation mail. This mail is critical and would permit you entry at all the venues mentioned in these packages
- As an identification proof, you will be asked to show your passport along with your confirmation mailer at hotel venues and before boarding the organized transfers.

### Important Note:

- To purchase an offer, customer must pay with a valid Visa Credit or Debit Card
- Liberty India DMC Pvt. Ltd. is solely responsible for offer redemption and fulfilment - Visa or BookMyShow does not provide any of the goods and services relating to the offers, nor make any representations or warranties in respect of the offers or such goods and services
- It is critical that the individual who is making the booking be present at the time of travel.

## Terms and Conditions from Liberty India DMC Pvt. Ltd

- Hotel Check in time 2 PM. Early check will be provided subject to availability.
- General Breakfast timings in hotels are 06:30 - 10.30 A.M.
- Package is non-refundable after confirmation.
- Grant of on Arrival visa depends on sole discretion of Thailand Immigration Authority.
- Kindly avoid being over drunk by intake of hard drinks during the flights to avoid any Inconvenience during Visa on Arrival, Immigration and Custom Process.

- Kindly strictly follow visa procedure (must required 3 Photos (white background and glossy finish, 80 percent face view), minimum \$400 per person with bill and passport validity 6 months from date of return. It takes about 1 hr to get the Visa at Bangkok airport. We recommend getting the Visa before departure at additional handling fees of Rs. 500.

#### **Departure**

- All reservations once made are non refundable and non transferable and non cancellable. Any amendment would attract a fee of Rs. 3000/- per person ( Adult / Child ), which is subject to availability.
- However such request should reach us with written request from customer at least 30 days prior to departure.

#### **Cancellation charges per person**

- In case passenger is no show at the time of departure, 100 percent of tour cost shall be deducted.
- The package is not cancellable. On a case by case at the sole discretion of the provider, cancellation may be allowed @ INR 7500 per package with at least 30 days prior notice. All disputed regarding the same are subject to the jurisdiction of the courts of Delhi.

#### **If We Change or Cancel Your Holiday**

- It is unlikely that we will have to make any changes to your travel arrangements, but we do plan the arrangements in advance. Occasionally, we may have to make changes and we reserve the right to do so at any time. We will advise you of them at the earliest possible date. We also reserve the right in any circumstances to cancel your travel arrangements by assigning reasons to you.
- If we are unable to provide the booked travel arrangements, our liability in all cases shall be limited to the costs of your travel arrangements.
- We are not liable for any losses, commercial inconveniences arriving due to airline/flight/visa related delayed, changes etc. All expenses arises thereof are at the sole liability of the traveler.

#### **If You Have a Complaint:**

- If you have a problem during your holiday, PLEASE INFORM THE RELEVANT SUPPLIER, (e.g. your hotelier) and/or our representative IMMEDIATELY who will endeavor to put things right. If your complaint is not resolved locally, please follow this up within 28 days of your return home by writing to us, giving your booking reference and all other relevant information. However, please be advised that while we are happy to assist you in your redressal of your complaint, if any, we will be able to extend only our best efforts in managing/coordinating your complaint with the respective service provider. All third party service providers are independent contractors who at no time are under our control or supervision.

#### **Our Liability to You**

- We accept responsibility for ensuring that your travel arrangements, which you book with us, are supplied as represented and promised to you. If any parts of your travel arrangements are not provided as promised, due to the fault of our employees, agents, we will pay you appropriate compensation if this has affected the enjoyment of your travel arrangements. Our liability in all cases shall be limited to the costs of your travel arrangements.
- We do not accept any responsibility for any third party services or service providers, like hotels, airlines, etc. For example, travel delays are the responsibility of the air-carriers and inefficient hospitality is to responsibility of the hotels.
- We are only your tour operator and at no time do we act as managers for your respective responsibilities and personal obligations. We are therefore not responsible for your acts, misdemeanor, omissions and neither are we responsible for managing any of your personal affairs; for example, we are not responsible for ensuring the safety of your personal belongings, travel documents, etc. at any time before the commencement of the tour or after it or during the tour.

#### **Holiday Insurance**

- It will be your responsibility to purchase any sort of holiday insurance cover and we are not responsible for the same.

**Exactness Not Guaranteed** - We cannot and do not guarantee the exactness of any service that may be provided to you. For instance, photographs of the interiors of the hotel rooms posted on our website have been sourced from the respective Hotel management the visual appeal of a room selected by you cannot and is not guaranteed by us. Similarly, while we assure you of enjoyable holidays, we cannot and do not guarantee or represent that such tour will be as per your mental perception, imagination or thought about such tours.

### General Important Notes

- Any Itinerary posted on the website is a only a proposed holiday outline. We are not holding any confirmed hotel reservations for your travel .The same is subject to availability at the time of booking.
- Incase there is any change in price the same will be communicated to yourself and only after your confirmation, we will proceed further. There will be no reduction for un-utilized services.
- Surcharges may be applicable over and above the holiday price for the requested period. The same will be advised at the time of booking or prior to confirmations.
- Please be advised that these are the sole and complete terms and conditions governing the tour operations, supplemented only by the User Agreement. No employees of our Company or our agents have the authority to amend, modify or change these conditions, and you are advised to rely on the terms as is. Liberty India DMC Pvt Limited reserves the right to change or modify these Terms and Conditions at any time without notice.

### Seat in Coach Basis

- Means that a comfortable Van / Coach will be provided to you depending upon total no of arrivals.
- Please note we will be clubbing passengers arriving around similar time and dropping at various hotels.
- It is possible that you might have to wait for other passengers to arrive and your hotel may not be the first one for the drop off. The same holds true for departure transfers and other sightseeing tours as well. Incase you feel this would be of any inconvenience to you then we recommend that you book a private vehicle at a supplement cost.

### Travel Documents And Clearances

- It shall be solely the your responsibility to hold valid travel documents and statutory clearances, to enable you to travel on the Tour such as passports, visas, confirmed air-tickets, insurance and medical insurance certificates and other statutory certificates including immigration clearance. In any case, your Passport must be valid for at least six months subsequent to the scheduled departure date of the tour.
- As granting or rejecting visas and immigration clearance is the sole prerogative of the concerned sovereign governments, the Operator shall neither be responsible in case of non-granting of such documents nor liable for any delay, denial or other related act/omission or for any loss, expense, damage or cost resulting there from. The position in respect of cancellation of Tour by Client due to non-availability of travel documents would not change only by virtue of the Client having applied for such documents through the Operator. Even if visas are rejected, the stipulated fees of the Operator shall be payable by the Client. There will be no refund to the Client, or any member of his party, is unable to travel due to the said reasons. In such cases, the non-refundable deposit paid by the clients shall be forfeited and no claim whatsoever shall be made for the same.
- In the event that a client is unable to travel on the tour originally booked by him/her, due to rejection of visas by the concerned embassy, the said client shall have the option to postpone his/her tour to any other future date or transfer his tour to any other tour and in such case the transfer fee for the transfer of the tour shall apply. However, if the client books and pays within the cancellation period and is unable to travel due to any reason whatsoever including non-availability of visas or any travel documents, the cancellation policy will apply.

### Forfeiture Of Deposits

- The Company shall be within its rights to forfeit the non- refundable package price paid by the client to the company along with the prescribed booking form duly completed for the tour booked by the client. In the event the client cancels the booking or in the event the visa of any country is not granted or is unable to travel on the tour booked by the client due to any reason whatsoever, including medical ground or sickness, the non refundable package price shall stand forfeited, and the scale of cancellation set out above shall be applicable and binding.
- Rates are calculated on basis on hotel package rates. We have limited Inventory hence in order to get benefit at this prices we recommend you to book with us immediately.

- 02 Adults are suggested in a standard room. If a family with 02 adults plus child/children would suggest to take either 02 inter connecting rooms or higher category rooms at the time of check in on own expense as per the hotel rates.

#### **Child Policy**

- Child Rate (02-11 Yrs) applicable with minimum two adults sharing a room.
- Rate for one child sharing room with one adult - Same as twin sharing rate.
- Child policy and related queries can be addressed during check-in.