



Customer Dispute Form for ATM Transaction
[Complaints related to Cash Withdrawal from ATM]

To: ATM & Debit Recon Team
CPC Electronic Channel
Mumbai

Date : _____

Customer Information

Name of Customer : _____

Account No. : _____

Debit Card No. /ATM Card No. : _____

ATM Information

ATM ID / Location, if ID not available : _____

Name of ATM Bank : _____

Nature of Complaints

Amount Requested / Debited : _____

Amount Received by Customer : _____

Amount **Disputed** by Customer : _____
[complaint amount]

Date & Time of Transaction : _____

Transaction No. : _____
[As displayed in Cheque No. field]

Description of the Complaint

Customer Signature